

Conditions of Sale

Returns: No returns can be accepted for goods which have been ordered and manufactured per the Customer specifications.
All other goods returned for credit will be subject to a 15% handling fee, written pre-approval must be granted by the Company prior to return of goods.
No handling fee will be charged on goods incorrectly supplied by us or goods which are subject to the warranty set out below.
Please Note - We will not refund or exchange due to: - you no longer require the item, you have changed your mind or you have no use for the goods.

Warranty:

1. The Company reserves the rights to either replace free of charge or repair any goods proved to be of defective manufacture, provided that the cost of returning and re-delivering the goods will be at the Customers expense. Warranty is limited to 12 months from date of purchase.
2. The Sellers liability shall be limited to the obligation to supply free of charge or repair products proved to have been defective in quality or workmanship at the time of delivery. In no event shall the Seller be liable for consequential damage or for claims for labour.
3. All goods are sold ex-warehouse. The Selller cannot be held liable for damages in transit.
4. No warranty is given as to the condition or performance of any goods. In particular, no such warranty is given in respect of damage or loss sustained to goods arising from faulty assembly or fitting.

Property and Ownership/Retention of title

(a) The Supplier retains legal and equitable title in any Goods supplied to the Customer until payment in full for or in connection with the supply of the relevant Goods has been received by the Supplier. Until payment in full has been received, the following terms apply.

(b) Notwithstanding that title in the Goods remains with the Supplier until payment has been received in full, the Customer may sell such goods or use the Goods in a manufacturing or construction process in the ordinary course of the Customer's business. As between the Customer and the purchaser of any item of the Goods, the Customer sells as principal and not as agent of the Supplier. The proceeds of sale of each item of Goods must be held by the Customer in a separate fund on trust for the Supplier and the Customer is under a duty to account to the Supplier for such proceeds. The creation of, or any failure of, any such trust shall not in any way limit the obligation of the Customer to pay an amount to the Supplier for Goods supplied.

(c) Until Goods are sold or used in a manufacturing or construction process, the Customer must keep the Goods safe and free from deterioration, destruction, loss or harm, clearly designate the Goods as the property of the Supplier, store them in such a way they are clearly identified as the property of the Supplier and keep full and complete records, firstly, of the physical location of the Goods and, secondly, the ownership of the Goods by the Supplier.

(d) The Supplier is irrevocably entitled at any time and from time to time before sale of any item of Goods by the Customer to inspect or to recover and retake possession of such Goods and otherwise exercise in relation to the Goods any of its rights whether those rights are as owner and/or unpaid Seller or otherwise and whether those rights are conferred by common law, contract, statute or in any other way. In order to exercise such entitlement, the Supplier and its agents are irrevocably authorised by the Customer to enter any of the Customer's premises or vehicles or those of any third party. The Customer agrees to obtain the consent of any such third party to such entry by the Supplier and to indemnify the Supplier and its agents for any liability arising from any entry upon such third parties' premises or vehicles. The Supplier and its agents agree to take all reasonable care in removing the Goods from such premises or vehicles but, to the extent this liability may be disclaimed by law, are not liable for any damage or injury to such premises caused by the removal of the Goods.

(e) This reservation of title and ownership is effective whether or not the Goods have been altered from their supplied form, or commingled with other goods.